

DIR Communication Technology Services (CTS)

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(877) 472-4848 option 4

SERVICE DETAILS

Vendor: American Messaging Services

Vendor website: http://www.americanmessaging.net/paging/_StateOfTexas.asp

Service Area: Wireless

Category: Pagers

Nationwide Numeric Pager

Nationwide numeric paging is a leased service that provides numeric messages or codes up to 24 digits in length.

* This is an American Messaging Services billed service.

SERVICE DELIVERY SLA

Please refer to your American Messaging Services Plan for service intervals.

PERFORMANCE SLA

Please refer to your American Messaging Services Plan for performance criteria.

CUSTOMER RESPONSIBILITY

Device Information: Sun Telecom Z400

This user-friendly 2-button interface pager uses FLEXTM technology with features including 30 message slots, the ability to save messages when changing the battery, 3 built-in alarm clocks, extended message display time, and 12 musical alerts, plus a vibrate feature.

American Messaging Services Pager Products and Services Pricing

Customer Discounts for all American Messaging Services Pager Products and Services available under this contract are reflected in the tables below or by clicking on the [American Messaging Services Pricing link](#).

- American Messaging Services will waive Early Termination Fees
- American Messaging Services will waive Activation Fees

American Messaging Services pricing is calculated as follows:

Customer Price = MSRP – Customer Discount

* DIR requires a 2% Cost Recovery Fee (CRF) be added to Vendor pricing.

* Visit the American Messaging Services website for current pricing details.

| Basic Monthly Service: | DIR Customer Discount | Minutes Included |
|--|------------------------------|-------------------------|
| Nationwide Numeric (Leased) | | |
| Recurring Charges | 39.12% | Unlimited |
| Non-recurring Charges | | |
| Additional charges that are not included above, (roaming, long distance, etc.) | | |
| | | |
| Optional Features: | | |
| List all optional Features with recurring or one-time charges. | | |
| Group Paging (Leader) | 85.03% | Unlimited Followers |
| Voice Mail Pkg. A (5 msgs / 60 sec / 24 hr ret) | 75.00% | |
| Voice Mail Pkg. B (10 msgs /60 sec /24 hr ret) | 67.00% | |
| Voice Mail Pkg. C (15 msgs /60 sec /48 hr ret) | 62.75% | |
| Voice Mail Pkg. D (20 msgs /60 sec /72 hr ret) | 60.20% | |
| Voice Mail Pkg. E (25 msgs/120 sec /72 hr ret) | 58.67% | |
| 800 # Voice Mail (20 msgs /60 sec /72 hr ret) | 14.86% | |
| Toll Free Secondary Number | 62.75% | |
| Local Secondary Number | 0.00% | |
| Custom Greeting | 100.00% | |
| PageSaver Numeric Retrieval | 100.00% | |
| Page Forwarding | 100.00% | |
| Operator Dispatch | 61.94% | |
| Alpha Paging Software | 0.73% | |
| Alpha Sending Device | 50.15% | |
| PageCopy | 22.00% | |

American Messaging Services Geographic Availability

American Messaging Services Pager service availability can be determined by visiting their coverage map online at:

http://www.americanmessaging.net/paging/coveragemaps_default.asp